



PRIVACY POLICY

Effective Date: April 2026

This Privacy Policy describes how Bilge Loop LLC ("Company," "we," "us," or "our") collects, uses, and protects personal information. This policy applies to all product sales and services provided by Bilge Loop LLC.

INFORMATION WE COLLECT

We collect limited personal information necessary for product delivery and customer service. This may include:

- Name and contact information
- Phone number
- Email address
- Delivery address or facility location
- Information related to orders, delivery scheduling, and product specifications
- Payment and billing information

We collect this information solely for the purposes of order fulfillment, delivery scheduling, customer support, invoicing, and operational communications.

HOW WE USE YOUR INFORMATION

We use the information we collect to:

- Process and fulfill product orders
- Schedule deliveries and coordinate logistics
- Communicate with you regarding your orders and deliveries
- Provide customer support and technical assistance
- Send transactional and operational communications
- Process payments and maintain billing records
- Comply with legal and regulatory requirements

INFORMATION SHARING

We do not sell your personal information.

We may share information with service providers and contractors who assist us in delivering products and services, including logistics providers, payment processors, and laboratory testing facilities, but only to the extent necessary to perform those services. We may also disclose information when required by law or to protect our legal rights.

PHONE NUMBER USAGE AND SMS COMMUNICATIONS

Phone numbers provided to us are used solely for transactional, customer-initiated communications. These communications may include:

- Order confirmations and delivery notifications
- Delivery scheduling and logistics updates
- Responses to customer inquiries

DISCLAIMER: The information accumulated herein is believed to be accurate. Bilge Loop, LLC assumes no liability for the accuracy or completeness of information provided. Final determination of suitability is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution.

- Operational communications related to products you have ordered

We do not use your phone number for marketing purposes unless you have explicitly opted in.

SMS COMPLIANCE

If you receive SMS messages from us, the following applies:

STOP: Reply STOP to any SMS message to opt out of receiving future text messages. You will receive a confirmation message and no further messages will be sent unless you re-initiate contact.

HELP: Reply HELP for assistance or contact information.

Message and data rates may apply. Message frequency varies based on your order and delivery interactions.

DATA SECURITY

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

DATA RETENTION

We retain personal information for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, enforce our agreements, and maintain business records in accordance with applicable laws and regulations.

YOUR RIGHTS

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access the personal information we hold about you
- The right to request correction of inaccurate information
- The right to request deletion of your information
- The right to opt out of certain data processing activities

To exercise these rights, please contact us using the information provided below.

CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. Your continued use of our services after any changes constitutes acceptance of the updated policy.

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CONTACT US

If you have questions about this Privacy Policy or our data practices, please contact us:

Bilge Loop LLC

12955 Biscayne Blvd Ste 200

Miami, FL 33181

Website: <https://www.bilgeloop.com>

Email: hello@bilgeloop.com

IMPORTANT: This Privacy Policy is part of our commitment to transparency and responsible data handling. We encourage you to review this policy periodically to stay informed about how we protect your information.

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For orders, technical inquiries, or SDS requests contact: Bilge Loop, LLC | 12955 Biscayne Blvd Ste 200 Miami, FL 33181